

## **Program E: Agro-Consumer Services**

### **OBJECTIVES AND PERFORMANCE INDICATORS**

Unless otherwise indicated, all objectives are to be accomplished during or by the end of FY 2002-2003. Performance indicators are made up of two parts: name and value. The indicator name describes what is being measured. The indicator value is the numeric value or level achieved within a given measurement period. For budgeting purposes, performance indicators are shown for the prior fiscal year, the current fiscal year, and alternative funding scenarios (continuation budget level and Executive Budget recommendation level) for the ensuing fiscal year of the budget document.

The objectives and performance indicators that appear below are associated with program funding in the Base Executive Budget for FY 2002-2003.

DEPARTMENT ID: Elected Officials

AGENCY ID: 04-160 Department of Agriculture and Forestry

PROGRAM ID: Program E: Agro-Consumer Services

1. (KEY) To ensure, through the requirement of bonding or through financial regulation, that all farmers are fully compensated for their agricultural products in commercial facilities.

Strategic Link: This objective accomplishes Strategic Objective 1: *To provide an effective program of regulation for the Louisiana grain and cotton industry in order for the producers to sell and/or store their agricultural products to bonded warehouses and grain dealers.*

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not Applicable

Explanatory Note: Commercial facilities include grain elevators, rice mills, warehouses and dairy processors. The possibility exists that companies may fail to completely compensate farmers with products in their facilities in cases of financial strain.

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Number of farmers not fully compensated for their products in regulated facilities	0	7 <sup>1</sup>	0	0 <sup>2</sup>	12	12
S	Number of facilities regulated	176	176	165	165	173	173
S	Number of audits performed on facilities	209	201	200	200	212	212
S	Value of products protected (in \$ millions)	\$1,225	\$1,220	\$1,225	\$1,225	\$1,350	\$1,350
S	Cost per \$1000 value of products protected	\$1.80	\$1.80	\$1.80	\$1.80	\$1.85	\$1.85

<sup>1</sup> Due to the bankruptcy of a rice mill, 7 farmers have not yet been paid for their products.

<sup>2</sup> The program indicates that in addition to the seven farmers from the previous year, an additional 5 farmers have not yet been paid for their products in a grain elevator now in receivership.

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## 2. (KEY) To hold the number of verified complaints of deceptive commercial transactions under regulation of the program to 525.

Strategic Link: This objective accomplishes Strategic Objective 3: *To inspect all weighing, measuring, metering, scanning and packaging devices used commercially to ensure that equity prevails for buyers and sellers statewide.*

Louisiana: *Vision 2020* Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not Applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Number of verified complaints	525	540	525	525	525	525
S	Number of weighing/metering devices inspected	131,500	125,500	125,000	125,000	125,000	125,000
S	Number of prepackaged commodities tested	474,000	465,600	450,000	450,000	450,000	450,000
S	Number of violations detected <sup>1</sup>	44,000	9,870	40,000	40,000	40,000	40,000
S	Percentage of commodities in violation	9.0%	8.5% <sup>2</sup>	9%	9%	9%	9%

<sup>1</sup> This indicator includes violations detected as a result of both routine inspections and complaints.

<sup>2</sup> This is the figure reported in LaPas. However, based upon the previous two indicators, the correct figure appears to be 2.1%

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## 3. (KEY) To maintain a fair market system in the sale of dairy products that results in no legal challenges to the program's enforcement efforts.

Strategic Link: This objective accomplishes Strategic Objective 2: *To provide an effective program of regulation for the Louisiana dairy industry in order to eliminate waste and to assure a continued supply of high quality dairy products at fair and reasonable prices.*

Louisiana: Vision 2020 Link: Not applicable

Children's Cabinet Link: Not applicable

Other Link(s): Not Applicable

L E V E L	PERFORMANCE INDICATOR NAME	PERFORMANCE INDICATOR VALUES					
		YEAREND PERFORMANCE STANDARD FY 2000-2001	ACTUAL YEAREND PERFORMANCE FY 2000-2001	ACT 12 PERFORMANCE STANDARD FY 2001-2002	EXISTING PERFORMANCE STANDARD FY 2001-2002	AT CONTINUATION BUDGET LEVEL FY 2002-2003	AT RECOMMENDED BUDGET LEVEL FY 2002-2003
K	Number of legal challenges to program enforcement efforts	0	0	0	0	0	0
S	Incidents of possible unfair practices investigated	200	205	260	260	277	277
S	Number of violations confirmed	20	9	18	18	19	19
S	Maximum number of working days to begin investigation of complaints.	5	2	3	3	2	2